

# 3 Checklist

## *Follow-up questions when you suspect your client is a victim of human trafficking/exploitation*

**Do you suspect that your client is a victim of human trafficking or do you have a sense that something is amiss? Use this checklist to start a conversation, to find out whether there are any other warning signs and to decide on your next step.**

- 1. You identify a warning sign: this is the moment you need to start asking more questions about the situation.**
- 2. Provide reassurance, start building up a relationship of trust. Find a quiet place to talk to the client.**
  - This is a safe place. You can ask/tell me anything.
  - I will handle your personal information with care.
  - I am here to help you.
  - It is common for undocumented migrants to try to earn money, and find shelter and food through informal arrangements.
  - We sometimes have clients who have been asked to perform sexual activities in exchange for food and/or shelter.
  - We sometimes see that people do criminal jobs they really do not want to do, but feel obliged to in order to earn some money. We do our best to provide support in those situations.
- 3. Consider whether you can ask the client about the situation. Have you been able to establish a relationship of trust?**

**If not; start the conversation at a later moment, or refer the client to a colleague. If so; continue asking questions about the warning sign you have identified and invite the client to talk about the situation.**

  - Have you been working hard lately?
  - Do you want to tell me about how you earn your money to make ends meet?
  - Where do you currently live and/or work?
  - Does your boss know that you do not have a residence permit?
- 4. Ask additional questions in order to find out whether there are any other signs of exploitation.**

### *Bad working conditions*

- Do you work with gloves/a helmet/...?
- Can you decide for yourself how often and how long you work for?
- Do people at your workplace interact with you respectfully?
- Do you stay at home if you do not feel well, or do you still go to work?

This hand-out is developed for training purposes. We recommend you to use this hand-out after following the training "human trafficking/exploitation among undocumented migrants."

### *Not enough/no wages*

- How much do you get paid for a normal work day?
- Do you always get paid the same amount, or is part of your salary withheld sometimes?
- Do you get paid in ways other than money?
- Do you have any debts?
- Do you keep all your earnings, or do you give the money to someone else?

### *Coercion and dependence*

- Does your boss also arrange other things for you?
- Is it your own choice to earn your money this way?
- Are you put under pressure to do the type of work you do?
- Could you quit if you wanted to?
- Do you have your passport in your own possession?
- Have you ever been threatened by your landlord or boss?

## 5. Determine your next step

*A | You have identified various signs of exploitation.*

*Discuss the next step.*

You have rights and there are possibilities for receiving help.

I suggest..., is that okay with you?

See hand-outs: 'Available support to victims of human trafficking/exploitation' and 'Key messages on human trafficking/exploitation'

*B | You do not think this person is being exploited, but you do recognise vulnerability.*

*Provide information in order to strengthen this person's (employment) position.*

See hand-out: 'Key messages on human trafficking/exploitation' and the flyer 'Know your rights when you work'